

OUR OCCUPATIONAL HEALTH AND SAFETY POLICY

We value people: We believe our success is rooted in our people.

Their health and safety are our top priorities. Aligned with our commitment to equal opportunity, we value every employee equally when it comes to occupational health and safety.

We believe in open communication and continuous improvement: At every level, we foster sincere, honest, and transparent relationships. We actively listen to our employees, support their ideas, and value their contributions—especially in areas such as Occupational Health and Safety. By doing so, we cultivate a shared commitment to a strong Occupational Health and Safety culture.

We make a difference: We never compromise on leadership. We do not only comply with legal and regulatory requirements but also take the lead in their implementation. All our Occupational Health and Safety practices are regularly audited and closely monitored for compliance. We identify risks that may impact our employees and stakeholders. We foster a culture of prevention by conducting thorough root cause analyses. Driven by our people-first philosophy, we ensure that every employee participates in Occupational Health and Safety training programmes tailored to their specific needs and we also raise awareness among our stakeholders and actively encourage them to act on these critical issues.

We are an agile team: We believe that success stems from being results-driven and adaptable. We uphold this principle by responding swiftly to any issue that impacts human life, in alignment with our Occupational Health and Safety culture.

Across our Call Centre and Marketing Consultancy Services, we share a collective responsibility to safeguard human health and safety by preventing occupational accidents and illnesses before they occur, continuously improving our Occupational Health and Safety performance and fostering productivity in a positive and harmonious environment.