

GLOBAL BİLGİ ENVIRONMENTAL POLICY

Driven by a vision to provide its employees and customers with a unique digital experience, Global Bilgi ensures a safe workplace through its Environmental Policy and acts with an awareness of its environmental responsibilities in its activities. It implements incentive projects and applications to encourage its ecosystem to act in the same manner.

1. OBJECTIVE

Adopting an approach that prioritises environmental considerations in its operations, minimises environmental damage, trains its employees in environmental awareness, utilises clean technologies, and implements new projects for the protection of the ecological environment, Global Bilgi has implemented this policy throughout its value chain with environmental impact awareness, developing a circular economy consciousness to contribute to the economy and meet long-term environmental sustainability.

2. PRINCIPLES

Global Bilgi endeavours to protect the habitat in which it operates, use resources efficiently and conserve them while developing its products and services to deliver a unique digital experience and conducts its operations that impact the environment by adhering to the following principles to the extent possible:

- Operation suitable for human life and health
- Efficient use of resources
- Disposal, reduction, and recycling of wastes
- Encouraging the production, consumption, and use of renewable energy.

Global Bilgi encourages its suppliers and business partners to adopt and implement these principles.

3. IMPLEMENTATION

For the purpose of implementing the aforementioned principles, in particular the compliance with the environmental legislation, and the responsible approach addressed in general in the Policy, Global Bilgi predicates on:

- Developing strategies, setting targets, and making assessments to identify and minimise environmental damage and risks; taking these data into account when making decisions,

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- Using resources as efficiently as possible in its operations, promoting circularity by applying the principles of reuse and recycling,
- Contributing to the process of establishing public policies aimed at or related to protecting the environment, conducting research and studies
- Developing, using, and ensuring the use of efficient, compatible, environmentally respectful, environment-friendly technologies, products, and services, taking into account their impact on the environment,
- Implementing a "Green Procurement Policy" by taking environmental impacts into account in procurement processes,
- Undertaking initiatives that support new sustainable lifestyles within the scope of standards for limiting greenhouse gas emissions,
- • Designing, installing and operating network infrastructures that generate electromagnetic emissions and ensuring compliance with legal limits in the purchase and sale of equipment and devices capable of transmitting and receiving data and voice over wireless connections by adopting appropriate tools, encouraging the continuous monitoring of developing standardisation organisations to follow relevant standards in scientific research on the effects of electromagnetic fields on biological systems and the human body, and obtain the necessary information to take all actions defined within the scope of environmental policy,
- Taking environmental sustainability criteria into account as part of the assessment of potential mergers and acquisitions,
- Making efforts to promote a culture based on the correct approach to environmental issues,
- Engaging in initiatives aimed at reducing the carbon footprint in office practices and business processes, leveraging the digitalisation effect, and developing awareness projects for reducing the carbon footprint among employees, customers, and other stakeholders.

4. ROLES and RESPONSIBILITIES

The Environmental Policy is a document prepared to ensure that Global Bilgi management, employees, business partners, and contractors demonstrate a responsible approach in conducting business in a manner that is mindful of people and the environment.

For this purpose, Global Bilgi develops applications and projects to work in compliance with the Policy and cooperate with its business partners, contractors, and subcontractors.

It engages in activities to encourage other stakeholders to act in accordance with this policy.

The company works to ensure adoption and implementation of the principles and objectives under this Policy.

5. VIOLATIONS OF THE POLICY

In case of any violation of this Policy, the matter shall be reported to the Global Bilgi Pazarlama Danışmanlık ve Çağrı Servisi Hizmetleri A.Ş. Group Campus Services & Occupational Health and Safety Management and Ethics Committee.

In the event of a violation of this Policy, the matter may be referred to the Ethics Committee for consideration of the necessary actions to be taken against the employee who committed the violation. In case of a violation of the Policy by business partners and contractors, the existing business processes will be reviewed.