



Our Information Security Policy

It is about ensuring the confidentiality, integrity, and accessibility of the information assets we use during customer relations services we provide during the phases of creation, use, processing, transfer, retention, backup, control, and destruction.

This is possible through the identification and assessment of risks, the assignment of necessary security measures and controls, the evaluation and review of the effectiveness of the assigned measures and controls, and their continuous improvement in line with requirements.

For this purpose, we undertake to:

- comply the obligations arising from the laws/ regulations and agreements, manage the risks effectively in order to maintain all activities within the scope of our services uninterrupted,
- operate the Information Security Management System uninterrupted and ensure continuous improvement of it,
- take actions to improve Information Security awareness of Global Bilgi employees,

make investments and conduct operations required to meet Information Security requirements.